proven IT

Transforming Workplace Productivity

We have prepared a quote for you

Quote # 005598
Version 1
Frankfort Square Park District Hosted Phones

Prepared for:

Frankfort Square Park District

James Randall
JRandall@fspd.org

Scope of Work

Elevate One Time

Description		Price	Qty	Ext. Price
Proven IT Elevate Phone System One Time Cost		$1,607.57	1	$1,607.57

	Subtotal:	**$1,607.57**

Elevate Monthly

The prices shown include the taxes and fees normally associated with phone service.

Product Details	Qty
Proven IT Elevate Phone System Monthly Cost (5yr Plan)	1

Monthly Subtotal:	**$917.24**

Frankfort Square Park District Hosted Phones

Prepared by:	Prepared for:	Quote Information:
Proven IT	**Frankfort Square Park District**	**Quote #: 005598**
Mike Schillaci	7540 W. Braemar Ln.	Version: 1
815-302-9304	Frankfort, IL 60423	Delivery Date: 05/11/2021
mschillaci@provenit.com	James Randall	Expiration Date: 05/31/2021
	(815) 469-3524	
	JRandall@fspd.org	

Quote Summary

Description	Amount
Elevate One Time	$1,607.57
Total:	**$1,607.57**

Monthly Expenses Summary

Description	Amount
Elevate Monthly	$917.24
Monthly Total:	**$917.24**

In All Sales Not Leased: 100% of Hardware and 50% of Labor is due upon acceptance of Quote. Remaining Labor is due upon project completion

Proven IT		Frankfort Square Park District	
Signature:		Signature:	
Name:	Mike Schillaci	Name:	James Randall
Title:	Account Manager	Date:	
Date:	05/11/2021		

ELEVATE
UNIFIED COMMUNICATIONS

Prepared for:
Frankfort Square Park District
7540 W Braemar Ln
Frankfort, IL
60423-9106, United States

Provided by:
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Confidential Service Proposal for Elevate

TAKE YOUR BUSINESS COMMUNICATIONS TO
THE NEXT LEVEL WITH ELEVATE

Elevate Unified Communications

Elevate is an easy-to-use cloud-based unified communications system that helps employees to be more productive and collaborative. It includes a full-featured phone system combined with chat, web/video conferencing, and file collaboration and backup capabilities.

PHONE SYSTEM

CONTACT CENTER

VIDEO CONFERENCING

TEAM CHAT AND SMS

ELEVATE

MOBILE

DESKTOP

PRESENCE INDICATOR

FAX

BACKUP AND COLLABORATION
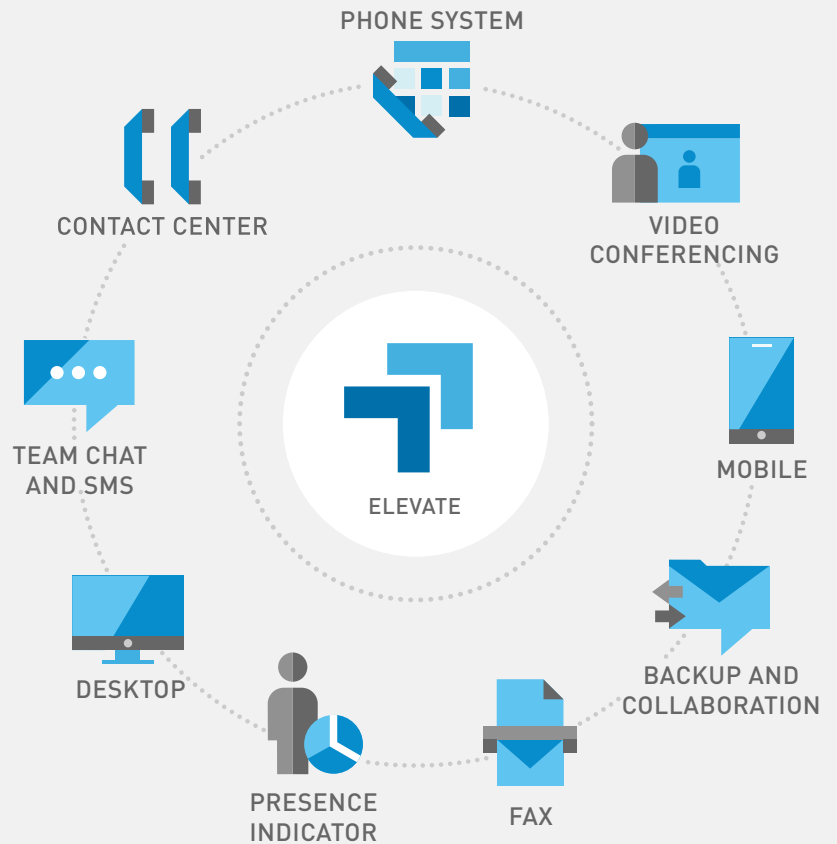
ELEVATE INCLUDES

- Includes 90+ enterprise-grade calling features

- Free local and long distance calling to anywhere in North America & Puerto Rico

- The Elevate Mobile App makes any smart phone an essential collaboration tool

- The Elevate Desktop App integrates with company directory, showing employee availability and enabling click-to-call

- Powerful video conferencing, screen sharing and file sharing features facilitate better collaboration

Benefits to Your Business

INCREASED PRODUCTIVITY

Elevate makes
a more productive
workforce

- Allows a user's mobile devices to interact seamlessly with the corporate phone system

- Virtually anywhere, anytime, and on any device - creates a more flexible workforce

- Integrated chat, video conferencing, screen sharing, file sharing, file backup and integrations extends reach and facilitates collaboration

LOWER COSTS

No phone system infrastructure
hardware to buy, install,
manage, upgrade or replace

- Reduces infrastructure and operating costs

- Consolidates voice and data onto one network

- 90+ enterprise-grade calling features INCLUDED in the service

HIGH RELIABILITY

Elevate's voice network is
purpose-built for reliability

- Redundant East/West datacenters increase reliablity and reduce latency

SIMPLIFIED SCALING & MANAGEMENT

Elevate scales according to the needs of any business

- Mix and Match packages according to user needs: Essentials, Pro and Enterprise
- Order service according to the number of users; no guessing number of lines needed
- Ordering additional service is easy & can be done online; no technician or special expertise required
- Manage service and features using user-friendly HostPilot™ portal
- Scales to a large number of users per business

BUSINESS CONTINUITY

Never miss an important business call

- Elevate automatically rings all your end points (desk phone, mobile, etc.) with every call and in the event that you don't answer, it routes the call to any number you choose (branch office, automated attendant, mobile number, etc.)

ENHANCED CUSTOMER EXPERIENCE

- Option to add Elevate Contact Center at any time
- Contact Center delivers more responsive, informed, and positive customer experiences
- Plans for businesses of all sizes, industries, and levels of sophistication

The Business-Class Features You Deserve

90+ ENTERPRISE-LEVEL FEATURES INCLUDED

- Call Forwarding
- Call Park
- Call Transfer
- Do Not Disturb
- Call Recording

- 3-way Calling
- Caller ID
- Extension Dialing
- HD Audio
- Call Waiting

- Receptionist Routing
- Music on Hold
- Spam Caller Protection
- ... And many more

VOICEMAIL

- Voicemail to email via WAV file
- SMS notifications
- Auto-delete of voicemail after 90 days
- Change personal greeting
- Remote voicemail access
- Voicemail transcription (Included with Pro and Enterprise packages only)

CONFERENCE BRIDGE

- Includes a unique local phone number
- Gather up to 200 participants
- Start conferences at any time with Always-On conferencing
- Ability to add video and screen sharing to your conference, if desired

BUSY LAMP FIELD (BLF)

- Indicates presence - whether another user's phone is currently in use
- Other user extension and name information is presented as virtual "buttons" on the desk phone LCD display
- The BLF display can be used for speed dials, and also to make or take calls on behalf of another user

VIDEO CONFERENCING

- HD video conferencing eliminates unnecessary travel and empowers teams with remote members to be more productive
- Share your computer desktop with team members in real time, improving collaboration and speed of decision making
- Includes a conference dial-in number and custom URLs for meetings

CALL FLIP

- Allows the user to seamlessly move an active call from the desktop phone to a mobile phone or vice versa

- Called party will hear hold music while the caller utilizing the Call Flip feature switches devices mid-call

TEAM CHAT

- Pin favorite contacts to the top of your list

- Chat messages automatically sync across desktop and mobile devices

- View free/busy/away statuses of all your contacts

- Chat messages are securely encrypted in transit and at rest

Included with Pro and Enterprise packages only

FILE COLLABORATION

- Easy and secure file sharing

- Access the most current version of files from any device

- Co-edit in real time

- Access file server content from mobile devices without a VPN

WEBFAX

- Users receive, view, manage faxes via the web, or as email attachments

- Users may send faxes from any Internet-connected PC

- Does not require an additional phone line

OPTIONAL: CONTACT CENTER (ADD-ON)

- Smart queueing technology tells customers their position in line, plus wait time

- Deep analytics and reporting help you visualize gaps and improve performance

- Omni-channel capabilities help you connect with customers through their preferred modes of communication

Apps/Productivity Included with Elevate

ELEVATE MOBILE APP

This powerful mobile application transforms your phone into an essential collaboration tool, making teamwork on-the-go easier than ever. See who is available, send chats and SMS messages, place calls and see voicemails - anytime, anywhere.

Never miss important calls
Extend your business phone number and extension to your mobile phone, so you can place and receive calls on-the-go or even transfer calls from your desktop phone to your mobile device—seamlessly, without interruption.

Easily collaborate from anywhere
Your full desktop chat history is synchronized with your mobile device so you can stay connected and continue conversations no matter where you are.

ELEVATE DESKTOP APP

Our desktop app brings essential collaboration tools together, making teamwork easier than ever. See who is available, send chat, place and receive calls, share screens, start video calls and share files - all from one application.*

Communicate your way
Have the flexibility to use your desktop application to place and receive calls in two ways, either as a call controller for your associated desk phone or as a softphone from your PC or Mac.

One application for collaboration
One place to see the availability of coworkers, place a phone call, start team chat and launch a video conference.

Stay connected on-the-go
With the Elevate desktop and mobile applications, you take your contacts, files and conversations with you—wherever you are.
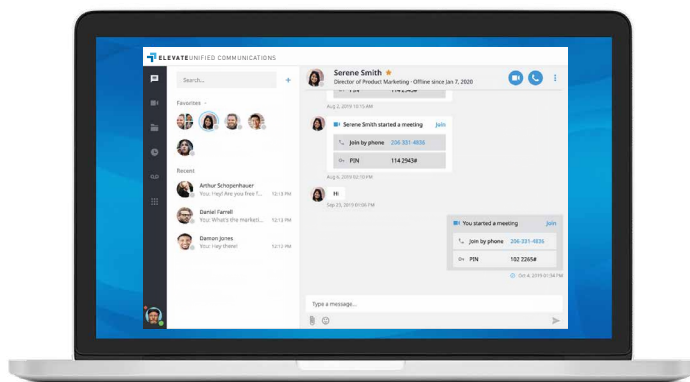
*Pro and Enterprise packages add SMS messaging to the Desktop App

ONLINE MEETING VIDEO CONFERENCING & SCREEN SHARING

Online Meeting® is an easy-to use, reliable video collaboration tool.

- HD video conferencing: Face to face meetings eliminate unnecessary travel and empowers teams with remote members to be more productive

- Screen sharing: The computer desktop can be shared in real-time, improving collaboration and speed of decision making

- Screen annotation: Meeting participants can call out important points on a shared screen in during a meeting.

- Includes a conference dial-in number, and custom URLs for meetings

Elevate Pro includes up to 100 participants and up to 30 simultaneous video feeds

Elevate Enterprise includes up to 200 participants and up to 30 simultaneous video feeds

SHARESYNC® FILE SHARING & SECURITY
(Included with Pro and Enterprise packages only)

File sync and share with backup for desktops, mobile devices, and file servers.

- The most current version of files from any device

- Easy and secure file sharing

- Reduced downtime from ransomware and other types of data loss

- Integration with Windows file server, Exchange Email, Active Directory, Outlook, Office, and Office 365®

- Full control over files, users, devices, and sharing activities

- Includes 10 GB/user of storage for ShareSync Backup and File Sharing
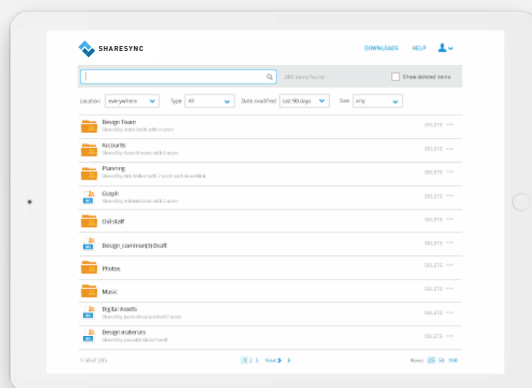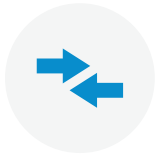
ELEVATE INTEGRATIONS

Elevate Integrations is a platform that connects powerful voice, chat, video conferencing and contact center functionalities into everyday business applications like Google®, Microsoft®, Salesforce®, and more — driving higher productivity and increasing customer retention with no heavy costs.

Increase Employee Productivity
Embed communications into everyday business applications across various teams to streamline business workflows and maximize employee efficiency.

Drive customer retention and increase revenue
Combine powerful communication capabilities with relevant customer data to ensure sales and support teams have the right information at the right time.

No heavy IT investment
Our integrations are easy to use and easy to deploy, with no heavy training or implementation costs required.

Integrations packages:

ELEVATE ESSENTIALS ⊕	Office 365 · Outlook · slack · G Suite · Microsoft Teams	
ELEVATE PRO ⊕	ZOHO · sugarcrm · zendesk	
ELEVATE ENTERPRISE	servicenow · Microsoft Dynamics 365 · salesforce · ORACLE NETSUITE	

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SUMMARY OF SERVICES

SERVICES	ONE-TIME CHARGES	MONTHLY CHARGES
Unified Communications Services	$108.00	$700.65
Equipment	$69.00	
Shipping	$39.42	
Services total	**$216.42**	**$700.65**
PROFESSIONAL SERVICES & OTHER ITEMS		
Install One time installation fee per phone. Includes, setup, training, and cost of phone.	$1,350.00	
Professional services & other items total	**$1,350.00**	
TOTALS		
Taxes	$41.15	$109.13
Fees		$107.46
Totals including taxes/fees	**$1,607.57**	**$917.24**

Notes:
• Your first bill may look different than other bills. It may include: (1) one-time fees and prorated charges for new services added during the prior month, (2) full charges for the next month, (3) applicable usage charges, as well as (4) associated taxes and fees.
• Hardware provided on promotion is amortized over a 12-month period. Penalties on hardware for early cancellation of an account are calculated based on the percentage of the term remaining at the time of cancellation.
• Shipping charges may be estimates only and are subject to change. Actual shipping charges will be calculated at the time the order is placed.
• Taxes and fees are based on service address and can differ by address.

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MAIN LOCATION

SERVICES	QUANTITY	UNIT PRICE	ONE-TIME CHARGES	MONTHLY CHARGES
Elevate Pro Includes Cloud PBX with unlimited local and long distance calling, connection to up to 5 devices, Chat, File Sharing (10 GB/user), Online Meeting (100 web participants per meeting). 1 license is required for each unified communications user in the organization.	27	$25.95		$700.65
WebFax 1 WebFax is included with each eligible user licence	27		Free	Free
Auto Attendant 1 Auto Attendant is included free with each account	1		Free	Free
Local Number Porting Activation Fee One time charge for Local Number Portability (LNP) which provides the ability to transfer a local phone number from any existing carrier to our service.	27	$4.00	$108.00	
Polycom OBi300 Fax Adapter	1	$69.00	$69.00	
Yealink T54W	27		Free	Free

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SERVICES	QUANTITY	UNIT PRICE	ONE-TIME CHARGES	MONTHLY CHARGES
Shipping 18450 Crossing Dr, Tinley Park, Illinois 60487-9279			$39.42	
Taxes			$41.15	$109.13
Fees				$107.46
Totals			**$257.57**	**$917.24**

Notes:
• Your first bill may look different than other bills. It may include: (1) one-time fees and prorated charges for new services added during the prior month, (2) full charges for the next month, (3) applicable usage charges, as well as (4) associated taxes and fees.
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