

RESIDENT INPUT SUMMARY  
Ed Reidy, Superintendent of Parks  
8/15/19 to 9/18/19

Old Business

- 6/11 – A Lighthouse Pointe resident called to review a conversation we had regarding dead trees and weeds in the woods behind his home.
  - 6/12 – I scheduled our native area contractor, Cardno, to identify the plants in this area.
  - 6/12 – I left a message for the resident, stating that Cardno may remove non-native invasives, but would leave native plants, and that park staff would remove the small dead tree in the same area.

*Nothing new to report*

- 6/19 – A reminder email was received from a Community Park resident regarding swings at Community Park. In a previous conversation, I informed the resident that swings would be replaced at the playground, however, the work has not yet been completed.
  - 6/19 – I apologized for the delay and thanked the resident for her patience. I explained how busy we have been over the spring, but assured her this was a high priority.
  - 8/5 – I received an email from the resident reminding me about the swings. I left a message stating that we would install them or hire an outside contractor, if necessary.
  - 8/26 – Swings were installed.
- 7/30 – An Indian Boundary South Park resident called regarding a conversation we previously had about tar on her fence as a result of a sealcoating project.
  - 8/6 – The remaining 40 pickets were replaced and a message was left with the resident.
  - 9/15 – A thank you email was received from the Indian Boundary South Park resident for the fence work that was completed by the Park District.

New Business

- 8/16 – A Community Room user informed us that when the divider wall is closed, the air conditioning does not work well.
  - 8/16 – A call was placed with the District's HVAC contractor.
  - 8/20 – The issue was fixed.
- 8/16 – A Union Creek Park resident informed us that there was graffiti on the bike path.
  - 8/16 – This matter was added to the weekend staff "to-do list", however, due to rain, it was not completed until the week of 8/19.
- 8/16 – A representative from the Frankfort Chamber of Commerce sent an email to follow-up on a conversation regarding use of park District golf carts for the Fall Fest event. Arrangements were made.
  - 8/28 – Two ranger carts and one standard cart were delivered to the Chamber building.
  - 9/4 – Carts were picked up and returned to the golf course. The concierge cart and Ray Schmitz's (SLCG) cart was delivered and picked up for the Frankfort Lions Club.
  - 9/4 – Ray Schmitz thanked us several times for the assistance the District provided.
  - 9/9 – A thank you email was received from the Chamber of Commerce.
- 8/19 – An Indian Boundary South Park resident spoke to front desk staff regarding catch basin work that was done behind her neighbor's house a few houses away, and stated it did not drain water from her backyard.
  - 8/19 – I spoke directly with the resident, explaining that we would take another look at the area behind her home, but also let her know the park area was draining much better than in the past, and doing more work may not improve her backyard.
  - We plan to do a little more dirt work with seed and blanket as before, but I spoke with the neighbor again on 9/5, letting her know what had been done and that our area may not improve her backyard issues.
- 8/31 – The Boy Scouts asked if they could complete service hours by cleaning up at the Community Park gardens. I asked them to consider Community Park, Brookside Bayou Park, and a few locations where we have annual plantings.
- 9/5 – A Dog Park member emailed the front desk with concerns about recent improvements that were completed at the Dog Park. Jim Randall, Executive Director, addressed the member's concerns in a follow-up email.

- 9/6 – A Brookside Glen resident called about a tree along the path by home that looks like it is going to die. I told her we would take care of it in the near future (fall) when we will be doing tree work throughout the District.
- 9/6 – A community gardener asked if she could garden later in the season than had previously been allowed. We are sending out a letter to all gardeners letting them know if they are interested in late season gardening to let us know and we would make accommodations. The letter also reminded gardeners about the end of season and clean-up procedures.
- 9/9 – A thank you email was received from Wildcats for the delivery of two loads of dirt and one load of mulch on 9/6, enabling them to complete final grading around their new building at the Union Creek Park football field.
- 9/11 – A Union Creek Park resident called to let us know the park property grass behind his property had not been cut. No phone number was left, but I was aware of the group of houses he was referencing.
  - The grass behind the resident's home was cut on 9/4. The grass around the pond is mowed by a large tow-behind wide area mower, and the grass behind his home is mowed by a different mower.
  - 9/11 – The complaint phone call was made after the wide area mower finished work around the outside of the pond and before the smaller finish mower entered the area. In the past, I spoke with this resident at the back of his yard and explained about different mowers cutting different areas.
- 9/12 – I received an email from an LWCHSD tennis coach regarding an upcoming tennis tournament.
  - Emails were exchanged about details, and the washroom key was sent to his office.
- 9/17 – A Community Park gardener called with concerns about the butterfly cocoons on garden plants throughout the fenced-in area. I asked her to send/email me as much information as she could, and I would have the front desk prepare informational signs for the other gardeners.