RESIDENT INPUT SUMMARY Ed Reidy, Superintendent of Parks 7/17/19 to 8/15/19

Old Business

- 8/1/18 Indian Boundary South Park drainage & catch basin
 - \triangleright 1/4/19 A directional bore drain was installed under the bike path.
 - \triangleright 1/7/19 A catch basin was installed by maintenance staff.
 - > 7/22/19 An outside contractor was hired to help complete this project.
 - 6/11 A Lighthouse Pointe resident called to review a conversation we had regarding dead trees and weeds in the woods behind his home.
 - \triangleright 6/12 I scheduled our native area contractor, Cardno, to identify the plants in this area.
 - ➤ 6/12 I left a message for the resident, stating that Cardno may remove non-native invasives, but would leave native plants, and that park staff would remove the small dead tree in the same area.

Nothing new to report

- 6/19 A reminder email was received from a Community Park resident regarding swings at Community Park. In a previous conversation, I informed the resident that swings would be replaced at the playground, however, the work has not yet been completed.
 - \triangleright 6/19 I apologized for the delay and thanked the resident for her patience. I explained how busy we have been over the spring, but assured her this was a high priority.
 - ➤ 8/5 I received an email from the resident reminding me about the swings. I left a message stating that we would install them or hire an outside contractor, if necessary.

New Business

- 7/19 A request for additional string trimming behind Summit Hill Junior High was received, no contact information was provided.
 - > 7/22 Additional string trimming was completed in the area requested.
- 7/23 The front desk received an email with suggestions for the Dog Park.
 - ➤ The suggestions were combined and prioritized with an existing "to do" list. Fencing has been replaced, holes were filled, signage repaired/replaced, new signs were ordered, and additional receptacles were ordered and will be installed upon delivery.
- 7/30 An Indian Boundary South Park resident called regarding a conversation we previously had about tar on her fence as a result of a sealcoating project.
 - \gt 8/6 The remaining 40 pickets were replaced and a message was left with the resident.
- 8/1 I was called out to Champions Park to address broken glass and to meet with a resident about this issue. I found a very small amount of broken glass in the dumpster area. The discussion with the resident focused on the pickleball court, the hours of the park, and if we could lock the gate until certain times. I stated that the park is open from dawn to dusk and that pickleball is very popular. I was asked about changing the times on the lights. I looked into this and they will not be changed.
 - \triangleright 8/1 I ordered a sign from our sign contractor, and it was available the following day.
 - ➤ 8/2 I installed the sign that includes the following messages: "asking pickleball players to be respectful to our neighbors, alcohol is not permitted on park or school grounds, call the Park District with questions, for illegal activity, call the police."
 - ➤ 8/15 The resident called the Park District to state that the School District's landscape contractor was removing shrubs from the parking lot area. We replied that it was School District property and was not our decision. I met with the resident, and he was not happy about the landscaping on the School District property. I attempted to explain that it was not a Park District matter.

- 8/6 An Arbor Park resident called to let us know one of the fountains at the park was not working. I returned and left a message thanking him for the information and informed him that we were aware of the issue and were working to fix the problem.
 - \triangleright 7/30 An electrician was hired to work on the control panel.
 - \gt 8/7 The fountain contractor was onsite to finish the work.
- 8/14 A Union Creek Park hockey player called to say a few lights were out. I called back and left a voicemail, thanking him for the information, and stating that we were aware of the burned out bulbs.
 - \triangleright 8/15 An electrician, with a boom truck, was scheduled to replace the bulbs.
- 8/14 A Wildcats Football representative emailed about a skunk under the equipment box at Champions Park practice football field. Later that day "Critter Ridder" was spread under the box with immediate results. Park staff will monitor the box and reapply as needed.
 - \triangleright 8/15 A reply was emailed to the Wildcats Football representative.