

RESIDENT INPUT SUMMARY

7/20/16 to 8/15/16

Old Business

- 4/19 A Brookside Glen resident called to ask about the progress of a weedy area behind his home along Fairfield Drive.
5/18 The area was sprayed with a broadleaf weed herbicide.
6/2, 6/30, 7/21, 8/4 The area was mowed at the lowest possible setting and string trimmed.
Week of 8/15 The area is scheduled to be seeded and hydro-mulched.
This issue is considered resolved.
- 8/8 An email was received from a School District 161 employee stating that a rung on the climbing ladder in Indian Trail Playground was in need of repair. The repair was made within the hour, and a new climbing net was ordered to replace the original as this was not the first time this repair was needed on this climber.
9/9 The new climbing ladder was delivered and is scheduled to be installed as soon as possible.

New Business

- 8/17 A Dog Park member called and was upset that maintenance staff were spraying herbicides at the facility without a notice posted to inform patrons. It was determined that the employee was spraying herbicide from inside the Dog Park fence, to the landscaping outside the fence, as access between the shrub line and the fence made it impossible to pass. It was made clear to the employee that spraying herbicides around the landscaping outside the Dog Park will now need to be posted at the Dog Park gate to notify park users. The member was called and given an apology, made aware of the change to our practice, and informed that we would be spraying in the area again the following day. A sign was posted at the Dog Park entrance the following day, informing patrons that herbicides were being used in the surrounding landscape.
- 8/17 School District 161 emailed to positively comment on the new playground mulch.
- 8/19 A resident called to inform us there were low hanging trees over the Brookside Glen path. Maintenance staff removed some of the more obvious branches the following day, but reported back there was still more work to be done.
- 8/19 Summit Hill Jr High School staff emailed asking if we could relocate the restroom trailer from the high school to the junior high. Park staff notified the school staff that the trailer was being used by Park District programs.

- 8/23 A Lighthouse Pointe resident phoned with concerns regarding the condition of the park. It was verified that the park was cut while wet, resulting in a poor appearance. The landscape contractor responsible for that park was called, and a crew was sent out to the park that morning. The neighbor was called back that afternoon, a message was left thanking her for the information.
- 8/27 Cub Scouts left a message at the front desk that the light timers needed to be changed or checked at the Union Creek Park shelters. This was addressed the following Monday 8/29.
- 8/29 Tinley Park code enforcement staff called to inform the Park District about a complaint they received from a Union Creek Park neighbor in regard to the retention pond behind her home on Edgebrook Drive. I called for more information, and the code enforcement officer stated that they looked at the pond, it appeared to be normal, the neighbor was informed, and was very unhappy with their observation.
- 9/6 A Hilda Walker 20th Anniversary Celebration volunteer called requesting a hayride on October 13th. A message was left requesting more information 9/6 and 9/14.
- 9/6 A Brookside Glen resident called to inform us there was graffiti on the bridge over Union Creek & Brookside Glen Drive. The neighbor was called back that morning and thanked for the information. The area is scheduled to be painted over.
- 9/7 A Lake of the Glens neighbor called to express concern about the condition of the grass along the path. It was confirmed the grass was last cut while wet leaving a sloppy appearance. The neighbor was called back later that morning with an explanation regarding the condition.
- 9/12 A Frankfort Square resident called to express concerns regarding goose droppings at the Lincoln-Way North High School campus. A return call was made later that day, the goose droppings were discussed, and it was understood this was a difficult issue to clean up, but an attempt would be made.
- 9/14 An Island Prairie Park neighbor called stating that her daughter's softball equipment bag had been stolen from their property, and requested Park staff to look out for it while mowing or doing garbage pick-up. I assured the caller that staff would keep an eye out for the bag.