

## RESIDENT INPUT SUMMARY

4/18/15 to 5/18/16

### Old Business

- 4/15 A resident called with a concern about herbicides used at the school grounds for broadleaf weed control. Park staff returned the call and left a message, asking her to call back so we could discuss any questions or concerns she might have.

As of today (5/16/16) this resident has not called back to discuss questions or concerns she might have in regard to herbicides used for broadleaf weed control.

### New Business

- 4/19 A leader from Boy Scout Troop 237 called to discuss different options and ideas for Eagle Scout projects the park district might participate with, as well as service projects the district might like to have done. Park staff and the leader have coordinated a park clean up at Lighthouse Pointe Park on May 18. Future Eagle Scout projects are being discussed.
- 4/19 A resident in the Brookside Glen neighborhood called to ask about the progress of a weedy area behind his home along Fairfield Drive. During the phone conversation, the neighbor was informed that due to the rainy windy weather, much of our broadleaf weed control is delayed. The area will be sprayed, the weeds mowed as low as possible, and the area hydro mulched with grass seed as soon as the area is dry enough for equipment to enter, and weather is conducive to with spraying herbicides.
- 4/20 An Arbor Park neighbor called to let us know the lights on one of the pond fountains were not working. Staff attempted to reset the breaker. Our electrician was called, locating equipment was borrowed from the Frankfort Township Highway Department, and the underground junction boxes were uncovered. It was discovered the wire has a short either on the fountain, or between the shoreline and the fountain. Reinders (fountain repair company) was made aware.
- 4/25 A Dog Park participant was at the front desk to register and let us know the dog park garbage needed to be emptied. The patron was thanked and the garbage was emptied within the hour.
- 4/27 A neighbor of Hawthorn Park called to let us know a slide on the playground equipment was loose, and the garbage can was located too close to the playground. The slide was inspected and was not loose, but did have some movement if you shook the structure. Our Game Time Playground equipment representative was called out to ensure the equipment was sound, *see attached*.

- 5/2 A Kiwanis Park neighbor called to let us know the lights were not working. Staff checked, and the lights were working that evening. The neighbor was told (she was at the park 5/3) that the timer was changed, and the lights were working properly.
- 5/9 A Woodlawn Park neighbor called to let us know the water seemed low at the pond. Staff investigated and thought the water level looked normal. The resident was called and thanked for keeping an eye out for us.
- 5/12 A Brookside Glen resident called to complain that Lake of the Glens Park grass was long and weedy. The neighbor was called and a message was left thanking him for the call, and the front area of the park was mowed the following day. Coincidentally the areas was scheduled to be mowed the following day. Other areas of the park were finished the following Monday 5/16.
- 5/17 A neighbor called the front office and was upset about witnessing park district trucks that passed a parked school bus with the lights flashing and the stop sign extended the previous day. The neighbor was called back within a few minutes. After a few questions, it was discovered that the trucks were owned by the Frankfort Township Highway Department. The neighbor appreciated the follow-up, and said she would call them next. Park district staff called the Highway Department to let them know, and it was learned that the school bus driver and the parent of the child getting off the bus waved the trucks around, as it was taking a long time to unload the child.



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May 3, 2016

Frankfort Square Park District  
7540 W. Braemar Lane  
Frankfort, IL 60423

RE: Original GameTime Order #3062116/Hawthorn Lakes Park

Dear Valued Customer:

Though a representative from our company was not on site during the installation process, we have inspected your playground equipment and can confirm that it appears to have been designed and installed per the manufacturer's specifications, ASTM Standards, and CPSC Standards.

The following items were noted during our inspection:

\* The Spiral Slide that wiggles is properly installed per the manufacturer's specifications.

Please let us know if you need anything further.

Regards,

A handwritten signature in black ink, appearing to read 'Garry Graham', is written in a cursive style.

Garry Graham  
Sales Representative  
Cunningham Recreation

**Design • Build • PLAY!**

