

## Resident Complaint - Concern Summary 9/14 to 10/12/15:

### Old Business

- 9/14 Com Ed service was on site at Champions Park to locate and make the repair. Bill Garrett (electrical contractor) was in 9/14 to inspect and test the sport field lighting.

### New Business

- 9/16 A Rogus School neighbor called to say the property along the back of his lot still needed some better turf. Maintenance staff addressed the area, mowing it very short, and over seeding. The area will also be our focus, following broadleaf weed application that is scheduled for school properties. Note: Earlier this summer, this neighbor called about standing water. Park District staff arranged for the builder to regrade the area, which was recently finished.
- 9/21 Park Maintenance was contacted and met with FSBL field reps to discuss safety concerns and improvements to Union Creek fields 1 – 4. Maintenance has the work scheduled to begin after the October 24 conclusion of the fall ball season.
- 9/21 Residents that stopped in at the front office to request a bike trail map commented on how well the grounds are kept, from mowing and clean-up, to keeping paths clear of snow and ice. They said it is nice to see Park District staff, a constant presence, working throughout our District.
- 9/28 A Kingston Park neighbor called to let us know two trees had been vandalized over the weekend. One of the trees was removed and the other had a sign posted offering a reward for information to the identity of the vandals. As of this report, no information has been provided, and the sign and the vandalized tree will be removed.
- 9/29 BAS staff notified maintenance that a Park District sign had been tampered with, and was displaying inappropriate content. The call was received early, and maintenance staff addressed the issue prior to 7:00 a.m.
- 9/30 A Union Creek neighbor called to let us know a split rail fence needed to be repaired. The fence was repaired the following day.
- 10/1 Frankfort Township staff contacted park maintenance, reporting that a tree branch had fallen into a neighbor's yard at Indian Boundary South Park. The branch was removed, and the fence was repaired that day.
- 10/1 Girls Scout Unit 742 called to discuss details needed for their annual Scarecrow Fun Fest. Maintenance staff discussed the request, and will schedule staff and supplies for the rental.
- 10/8 Front office staff let Park Maintenance know they have received some complaints from shelter users about the noise levels in the Union Creek front shelter meeting room. Acoustic baffles are needed for this small room for scout meetings.