

Resident Complaint - Concern summary 6/17 to 7/13/15:

Old Business

- 6/16 staff met with Union Creek neighbor to discuss the use of park district property, by the neighbor, to run a drain from homeowner property to Mary Drew Drive. If he wished to move forward the neighbor was to send more info to park staff. As of 7/13/15 staff has not received any information from neighbor.

New Business

- 6/23 Frankfort Fire Department staff called the park district to make us aware we needed to replace a baby swing located at Chrystal Lake playground. The fire dept needed to remove and cut open the baby swing to extract a teenage person (uninjured). No name was given. The swing was replaced before the end of the day.
- 6/24 Plank Trail estates neighbor called to let us know there was asphalt work needed at Plant Trail Park. Staff confirmed and added the location to our list of asphalt maintenance & repairs.
- 6/26 Wildcat Football father called to let us know his wife had left her purse at on toe the football fields the previous night. Maintenance staff looked but did not find the missing purse.
- 6/30 Lighthouse Point neighbor called to inform us a dead goose needed to be removed from one of the native areas. Staff met neighbor and removed the goose.
- 7/2 Community Park neighbor called to complain about broken glass and litter in the tennis court. During the conversation she also made us aware this area has become a hang out after park hours. Glass and litter was removed and Will County police were called to request more police presence at Community Park after dusk.
- 7/2 park district maintenance staff reported the fountain / aerator not working at Lighthouse Point pond. Staff was able to re-start the fountain but called Reinders for a service call in regard to the internal control board not working correctly. The service call was completed 7/7/15.
- 7/6 Hoffman Park neighbor called to complain that the drainage ditch through Hoffman Park looked terrible. Staff met with the neighbor and discussed mowing slopes more often to decrease the 'hayfield' look. The neighbor also was concerned about the slow moving water and mosquitos. A contractor has been scheduled to remove the silt and buildup from the bottom concrete area of the ditch.
- 7/7 A new (future) neighbor to the south of Square Links Golf Course called with questions in regard to the flood plain, where her new house property ends, where the golf course property begins, and who is responsible for mowing. Staff visited the property and informed the neighbor that the golf course property line is at the tall black fence and is not part of the flood way.
- 7/7 La Porte Meadows Park neighbor called to request benches be installed at the playground. Staff is planning to install benches before the end of summer.
- 7/10 A resident renting the Union Creek back picnic shelter called to complain that the shelter area and parking lot had litter and the washrooms were not in good shape. Staff picked up litter and cleaned the washrooms again (they had been cleaned earlier that day).